ALARM.COM™ Interactive Features

BI/AI = Basic/Advanced Interactive

cBI/cAI = Commercial Basic/Advanced Interactive

1. Remote Monitoring and Control
2. Customized Email/Text Notifications
3. Commercial Features
4. emPower™
5. Video Monitoring

1. REMOTE MONITORING AND CONTROL

	BI	AI	cBI	cAI
Remote Arming/Disarming - Arm/disarm system remotely via web or mobile apps.	✔	✔	✔	✔
System Status and Summary of Recent Activity - View an at-a-glance summary showing the current system status and any recent activity at your property via web or mobile apps.	✔	✔	✔	✔
User Code Management - Add/delete/edit user codes remotely, and track which users arm/disarm the system at what times. For systems with multiple partitions, choose which partition(s) each user code can access.	✔	✔	✔	✔
Searchable 60-Day Event History - Search a 60-day history of events reported by the system, including alarms and other activity, via web or mobile apps. Customize the time frame of the search, and filter by device or event type. Download results as HTML or Excel files.	✔	✔	✔	✔
Multiple Permission-Based Web Logins - Create different "sub-users" for the account and grant varying levels of permissions for each user to view/change various settings in the Alarm.com web interface.	✔	✔	✔	✔
Multiple Partition Support - For compatible GE Concord/NX panels with multiple partitions, you can arm or disarm individual partitions via the web, add and assign new user codes to a specific set of partitions, see which sensors are in which partition, and filter the online event history by partition. Customers with a commercial service plan can also set up unique Arming Supervision schedules for each partition.	✔	✔	✔	✔

2. CUSTOMIZED EMAIL/TEXT NOTIFICATIONS

	BI	AI	cBI	cAI
Alarms - Receive email/text notifications for any type of alarm reported by the system. Using the web interface, customize which types of alarms result in notifications and also details such as time and date. (These automated alarm notifications are in addition to and independent of the emergency response services provided by the central monitoring station.)	✔	✔	✔	✔
Arming/Disarming - Receive email/text notifications when the system is armed or disarmed. For armings/disarmings performed at the panel, the event notification includes the person's name whose user code was entered at the panel. For armings or disarmings performed using a keychain remote, the notification indicates which remote was used (ie: Bill's Keychain Remote).	✔	✔	✔	✔
System Events - Receive email/text notifications for power failures, sensor tampers/malfunctions, panel low battery and other kinds of system events.	✔	✔	✔	✔
No-Show Alerts **NEW** - Receive email/text message notifications if a certain person did not disarm their security system at a certain date/time.	✔	✔	✔	✔
Arming Reminders - Receive email/text notifications if the system has not been armed by a particular time on a given day. (Not available on commercial service plans, which include Arming Supervision, a similar but more robust arming reminder feature designed for commercial users.)	✔	✔		
24x7 Sensor Activity - Receive email/text notifications for non-alarm activity reported by door, window, cabinet, motion, and other sensors when the system is disarmed. Alarm.com module reports all sensor and system activity 24/7 to Alarm.com, and Alarm.com sends alerts to selected recipients from the user's address book if it detects user-defined activity. Users can specify times during which sensor activity should result in a notification (ie: receive alert if front door is opened between 9-5/M-F).		✔		✔
Sensor-Left-Open - Receive email/text message if a particular door, cabinet, or window sensor is left open for an extended period during specified time frames (ie: receive an alert if the garage door is left open for more than 2 hours between 9-5/M-F).		✔		✔

3.	COMMERCIAL FEATURES	BI	AI	cBI	cAI
	Weekly/Daily Email Reports (Arming/Disarming) - Receive a weekly or daily report summarizing all system armings/disarmings that occurred during a specific time frame.			✔	✔
	Weekly/Daily Email Reports (Normal Activity) - Receive a weekly or daily report of "normal" (non-alarm) activity such as door openings/closings or motion sensor activations reported by the system.				✔
	Arming Supervision - Receive email/text notifications if the system has not been armed or disarmed by a particular time each day..			✔	✔
	Auto Re-Arming Schedules - Create automated schedules so that if the system is not armed at any time between the start and the end of the schedule, it will automatically re-arm after a specific period of inactivity.			**Optional Add-on**	
	Automated Arming Schedules - Create automated arming schedules so that the system arms/disarms itself at certain times each day.			**Optional Add-on**	
	Enterprise Security Console - Commercial customers with more than one Alarm.com-enabled system can log into a single web interface to view system status and recent activity on all systems.			**Optional Add-on**	

4.	emPower™ HOME AUTOMATION	BI	AI	cBI	cAI
	emPower Lights - Send commands to turn lights on/off via web or mobile apps. Create automated light schedules to have specific lights come on at certain times for specified lengths of time. Create rules so a specific light turns on if a certain sensor is activated (ie: Turn on Hallway Light if Front Door sensor is opened). Create event-triggered light rules based on arming sensor & alarm activity.	**Optional Add-on**			
	emPower Thermostats - Remotely control thermostat(s) via web or mobile apps, and easily create custom schedules to set thermostats based on time of day, day of week and security system arming state. Receive real-time email/text notifications when a thermostat setting is changed or the temperature goes out of range. Using triggers like the time of day, day of week and security system status, thermostats become smarter and properties run more efficiently.	**Optional Add-on**			
	emPower Locks - Remotely control door locks via web or mobile apps, see lock status and receive email/text notifications immediately when a lock is accessed by a specific user. Create lock access codes for anyone who needs access to a property.	**Optional Add-on**			

5.	VIDEO MONITORING	BI	AI	cBI	cAI
	Live Video Monitoring - View live video on up to 8 cameras simultaneously via Alarm.com web interface and mobile apps. (Remote Pan-Tilt camera controls supported, if applicable.)				
	Customizable Video Clip Recording and Alerts - Customize recording settings based on security event, video motion detection and time of day. Receive email/text notifications (including optional video clip file attachment for instant playback on web or mobile apps) whenever new video is recorded.	**Optional Add-on**			
	Video Clip Playback - Watch recorded video clips online or from a web-enabled computer or mobile device.				
	Remote Video Storage - Recorded video is uploaded to the secure remote Alarm.com server (a local PC or video server is NOT required). Users can view and download stored video clips to a local computer. They can also protect a clip from being overwritten by newer clips once their remote video storage limit has been reached.				
	Stand-alone Video - View live video on up to 8 cameras simultaneously and watch recorded video clips online from a web-enabled computer or mobile device. Customize recording settings based on time of day. Receive email/text notifications (including optional video clip file attachment for instant playback on web or mobile apps) whenever new video is recorded. Receive remote video storage - all without needing a security control panel.	**No Security Control Panel Required**			

* Please note that the availability of some features may vary according to system and firmware version.

** emPower add-ons require an emPower-enabled Alarm.com GSM module and compatible emPower devices. emPower functionality may vary by control panel. Contact Alarm.com for more details.